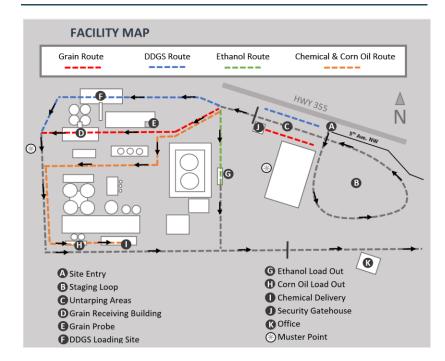
FACILITY MAP



ARRIVAL & CHECK-IN (All loads)

- 1. **Stage truck as per plant signage.** Trucks are staged for the smoothest movement of multiple product lines. (B)
- 2. **Do not un-tarp in the staging loop.** Once you have checked-in, you will be instructed when and where to un-tarp when it is your turn.
- 3. CHECK IN: Text 1-613-704-1471:
 For Grain & DDGS, text must include:
- Add MEP Farm Name, TAN # and Carrier Name
- Example: Add MEP ABC Farms 210869 123 Trucking For Ethanol, text must include:
- Add MEP Name Company
- Example: Add MEP John XYZ Transport
- 4. **Call Security:** if you have issues with texting or for other deliveries call Security at 204-867-8119.
- 5. Remain in your truck, await directions to proceed.

UN-TARPING (GRAIN & DDGS)

- Proceed to the designated untarping areas (C) when directed. These areas are located east of the Security Gatehouse (J). The left lane is for GRAIN — , the right lane is for DDGS — .
- 2. Un-tarp your truck Personal Protective Equipment (PPE) is required for untarping and site entry and may be borrowed from Security. Requirements include:



3. **Return PPE and remain** in your truck until directed to proceed through the gate.

Procedures for DELIVERING GRAIN

GRAIN PROBE:

- 1. Drive to grain probe (E) — when directed. Obey traffic lights.
- 2. **Drive** into the grain receiving bay (D) — when clear.

UNLOADING:

- 1. Leave engine running.
- 2. **Personal Protective Equipment** (PPE) is required and available to borrow in the bay.
- 3. Follow dumping lights (located on south wall, mid-bay)
- Red: Wait to Unload
- O Yellow: Begin Unload
- Green: truck has been tared empty clear to exit bay
- 4. **No Trailer clean-out** unless specifically authorized by Cenovus Material Handlers. (Only by climbing in from underneath if allowed.) Any mess left behind by trailer clean-out will be cleaned up at **owner's expense**.
- 5. **Remain in the bay** to tarp (if necessary) and retrieve your paperwork from Grain Receiving Building (D) (enter man door on south side).
- 6. **Proceed** to exit gate. Press "Grain" on intercom or use Channel 19 on your CB radio to request exit.

Procedures for LOADING DDGS

- 1. **Drive** to DDGS Loading site (F) — when instructed.
- 2. Wait until contacted by Cenovus Operator.
- **3. Instruct** the load-out operator as to how you would like the load distributed in your trailer.
- **4. Level and tarp** the load from the walkway/platform after loading is complete.
- Personal Protective Equipment (PPE) is required and available to borrow in the bay.
- Receive paperwork from Cenovus employee, return the radio and borrowed PPE.
- 7. **Proceed** to exit gate. Press "Grain" on intercom or use Channel 19 on your CB radio to request exit.

Procedures for

BULK CHEMICAL DELIVERY & CORN OIL LOADING

- 1. **Follow security guard's instruction** to drive to the Corn oil loading area (H) or Chemical delivery area (I) ———.
- 2. Don PPE as soon as you stage your truck and trailer.
- 3. Wait for a Cenovus operator to assist. Report any spills.
- Proceed to the exit gate. Press "Control Room" on intercom to request exit.

Procedures for LOADING ETHANOL

- 1. One truck at loading area (G) at a time — .
- 2. Pull up once the truck in front of you pulls away. B.e courteous to other drivers and promptly clear the loading area when complete.
- **3.** All drivers must complete **two training loads** with Carrier Trainers and a third certifying load with Operations to self-load.
- 4. **Obey** all posted PPE requirements, don PPE prior to entry.
- 5. If you are having problems or have questions, contact control room (instructions posted inside loading shack).
- **6. Proceed** to the exit gate. Press "Control Room" on intercom to request exit.

Contact Us

| Text Check-in | 1-613-704-1471 |
|-----------------------------|----------------------|
| Security Gatehouse | 204-867-8119 |
| Grain Scheduler | 204-867-8108 |
| Supervisor Grain Purchasing | 204-867-8146 |
| Grain Buyer | 204-867-8159 |
| Grain Office Toll Free | 877-217-7425 |
| DDGS Marketer | 402-889-4095 |
| Grain Elevator | 204-867-8112 |
| Control room | 204-867-8107 |
| Cenovus Security Supervisor | 204-867-8146 |
| Grain Purchasing Website | www.cenovusgrain.com |

PLANT STANDARDS

- **No powered up electronic devices** (incl cell phones, tablets, and hands-free devices).
- Personal Protective Equipment is required and may be borrowed if necessary.
- No children under 12 years.
- No climbing into or onto trailers.
- No smoking.
- Speed Limit 15 km/h.
- Stay in your cab when not loading or unloading.
- **Spills** (e.g. fuel from trucks, or grain/ddgs spills from hoppers) are cleaned up at **owner's** expense.
- **No backing up** on site without Cenovus authorization.
- Basic traffic rules apply and are strictly enforced.
- Bullying, intimidation, and discrimination of any sort will not be tolerated.
- If you do not follow the rules, you will be asked to leave.
- MEP is under 24h video surveillance.

For drivers who choose not to comply with Cenovus's rules:

 Drivers will face discipline, from re-orientation to up to 3 months or more for violations. This includes smoking or using electronic device on plant site.

FIRE SAFETY

Ethanol is flammable and Grain or DDGS dust are combustible. The following are strictly enforced:

- No open flames, smoking or electronic devices.
- No mechanical or maintenance work on plant site. Vehicles that will not start are towed at owner's expense.
- If a fire breaks out notify Cenovus ops & remain a safe distance away.
- In event of a spill notify Security/Cenovus Ops immediately!

PLANT EMERGENCIES

- In event of plant emergency, you will hear the sirens throughout the plant.
- Pull over to the side of the road and turn off truck.
- Unless in immediate danger remain in your vehicle until instructed to leave.
- Leave keys in the ignition.
- Following PA announcement, plant horns are tested every
 Wednesday at NOON. No action is required.

We want your visit to be as smooth and efficient as possible.

If you are not sure what to do or run into problems, ask –
security guards and plant operators are happy to help.

Thank you for your safety and cooperation!

